



CMB Limited Warranty

At CM Batteries, we're here to boost your energy - from the chemical energy that powers your devices to the ethereal energy that powers you. We create custom battery packs that bring lasting energy to devices of all shapes, sizes, and functions. But our purpose as a company extends beyond the high-quality products we design and manufacture.

At the center of CM Batteries is Cherry (our founder) and Max (our head of production). You guessed it - that's what the "C" and "M" stand for in "CM Batteries". Cherry and Max are fueled by their desire not only to produce the highest quality and most dependable batteries on the market, but also to energize those around them and make a difference in the world in any way they can.

That's why, as CM Batteries continues to grow, we strive to share the energy we're amassing. Our give-back initiatives allow us to share our good fortune with the people who need it most, and our responsible recycling and sourcing processes help us curb tech waste's impact and protect Mother Earth. We're on a mission to energize products, people, and the planet with our high-quality batteries and moral-driven actions. Join us! It's time to boost your energy

You're covered with CMB's products and worry-free warranty. CMB customer service team is located both locally and four locations worldwide to ensure your batteries solutions at its best performance and any issues you have can be resolved in a timely manner.

We would like you to be confident that you're purchasing the batteries solutions. As a sign of confidence in our quality, we grant you the following warranties for your products:

Limited warranty for batteries and battery chargers.

The products manufactured by CMB (the "warrantor") are warranted to be free from defects in workmanship and materials under normal use and service. The warranty is in effect from the date of the shipment when the goods right is transferred to the customers (the "purchaser").

If any CMB products fail to follow this limited warranty and any and all power loss is determined by the warrantor will either repair or replace the defective products with a new products in the next new orders.

1. Standard Limited Warranty

Limited warranted products manufactured by CMB (the "warrantor") are warranted to be free from defects in workmanship and materials under normal use and service. The warranty is effect from the date of the shipment when the goods right is transfer to the customers (the "purchaser"). This limited warranty covers substaintial defects in materials or workmanship and performance and follows the guidelines of the limited warranty.

Time	Charge for Replacement
0-18 Months	No Charge



2. Extended Warranty

This extended warranty is a prolong warranty offered to the valued CMB customers in addition to the standard limited warranty.

Time	
0-24 Months	No Charge

3. Exclusions and Limitations for Batteries

Without the involvement of the warrantor in the battery system design and the express written authorization from the warrantor, the battery is not intended for use as other applications or use anywhere where failure could lead to injury or loss of life or catastrophic property damage. To the extent permitted by law, Warrantor disclaims any and all liability arising out of any such use. Further, Warrantor reserves the right to refuse to service any battery used for these purposes and disclaims any and all liability arising out of Warrantor's refusal to service.

The warranty does not cover failures and damages that result from the extreme drop, improper installation, and storage, incompatible battery charger, inadequate maintenance, incorrect transportation, unauthorized test and repair, modifications, conversion and additions intentional or accidental misuse, abuse and neglect contamination with hazardous substances, radiation and water (unless stated otherwise the warrantor to be waterproof) unusual electrical stress including power surges, uncontrolled voltages and currents, excessive or deficient energy supply, system harmonics, and lighting, exposure to extreme hot or cold temperatures, and force majeure including fires, floods, earthquakes, hurricanes, severe weather, wars, and acts of terrorism.

Further clarity, the warranty is void in the following case:

1. The battery operates outside the temperature range set forth in the specification or datasheet.
2. The battery packs are configured with incorrect series and/or parallel without CMB's authorization.
3. The battery is charged with the incompatible charger.
4. The battery is left unattended after extended periods of time after the power is used up.
5. The battery is not maintained or stored in accordance with the requirements as set forth in the specification.
6. The battery is disassembled, altered, or repaired without express written authorization from the warrantor.
7. The battery is put into the water.
8. The battery is put into the fire or heated.

If the Warrantor determines that the problem with the product(s) is not due to a manufacturing defect in the Warrantor's

workmanship or materials, or otherwise does not qualify for warranty repair, then the Purchaser will be responsible for

all costs incurred by the Warrantor necessary to repair, replace and transport the product(s).



4. Limited Warranty Process

When you meet the defective products, please contact the consultant. The consultant will guide you how to get the after sale service.

CMB loves to hear from and support our customers

We have a professional technical Team to support you to build the right li ion battery pack solution. The related support information can be found below:

Email :info@cmbatteries.com

Mobile :+86 158 1732 3917

Website:www.cmbatteries.com

